



Communities Scrutiny Commission

Waste Improvement Project & Flats Recycling Project

Kurt James & Ken Lawson

Waste, Neighbourhood Enforcement and Street Scene Service

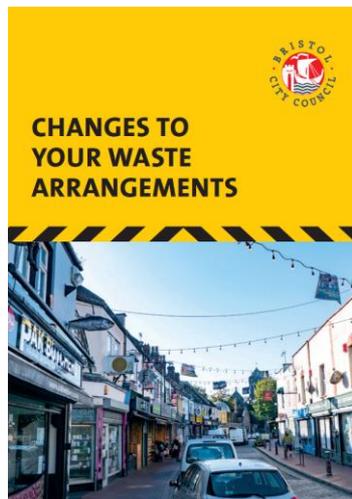
23rd March 2023

Background

- As we looked to recover from the impacts of the pandemic in 2021/22, we changed our approach to waste collection with the aim of creating a cleaner, safer, litter-free environment, which would encourage more visitors to the city as it opened up once more.
 - We introduced a new standard for how commercial waste should be stored and how waste bins or sacks were presented on the highway and public land.
 - Businesses needed to store their bins on their own premises. If this was not possible, they had to work with waste contractors to find alternative methods for storing and presenting their waste.
 - Streets that were free from trade bins and waste:
 - Are more pleasant and inviting for residents and visitors
 - Allowed people more space to move around the city
 - Were better for people with mobility issues or with pushchairs
 - Could help businesses gain more customers
 - Attracted less vermin
 - Caused less litter
 - Ward Members informed about the project
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Waste Improvement Project Process for Officers

- Step 1 - Initial letter/leaflet to be delivered and bins labelled
- Step 2 - Follow-up visits to discuss progress
- Repeat this step up to 4 times
- Step 3 – Section 47 Environment Protection Act 1990 notices served on businesses and Section 149 Highways Act 1990 notices on waste contractors
- Step 4 – Bin seizures and contractors invoiced
- Step 5 – Fixed Penalty Notices issued for non-compliance
- Step 6 – area handed over to 3GS for ongoing enforcement

A red and white hazard stripe bordered form titled "COMMERCIAL WASTE" with the Bristol City Council logo. It contains a section "I BELONG TO:" with fields for "BUSINESS" and "ADDRESS".

Waste Improvement Project – Phase 1

- Initial pilot was carried out in the Old City due to ongoing pedestrianisation of streets and limited vehicle access:
 - Project launched 24 September 2021 – Monitoring is ongoing
 - 102 commercial trade bins were identified as being stored on streets
 - A systematic approach was taken to identify and label the business using the bin, the number of collections in place, and the type of waste generated
 - Regular visits were made over the months to educate and encourage businesses to make a start on implementing the necessary changes to their methods of waste collection
 - Section 47 Environment Protection Act 1990 notices were served on businesses on how/when to present waste for collection and Section 149 Highways Act 1980 notices served on waste contractors to remove bins
 - A timed collection zone was introduced which was made possible by an existing traffic regulation order
 - 102 commercial waste bins are no longer stored on the highway
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Waste Improvement Project – Phase 1

King Street BS1:

Before



After



Baldwin Street BS1:

Before



After



Clair Street / St Stephens Avenue BS1:

Before



After



King William Avenue BS1:

Before



After



Waste Improvement Project – Phase 2

WIP Phase 2 Broadmead, City Centre and Redcliff and Temple Business Improvement District (BID) areas

- Project launched 7 July 2022 – Monitoring is ongoing
 - We took the same systematic approach as we did in the Old City with the three new BID areas
 - We identified 346 commercial trade waste bins belonging to 90 businesses serviced by over 20 commercial waste providers that were causing an obstruction on the highway
 - The enforcement team have completed all three phases of the project
 - 53 commercial trade waste bins have been seized
 - 346 commercial trade waste bins no longer stored permanently on the highway
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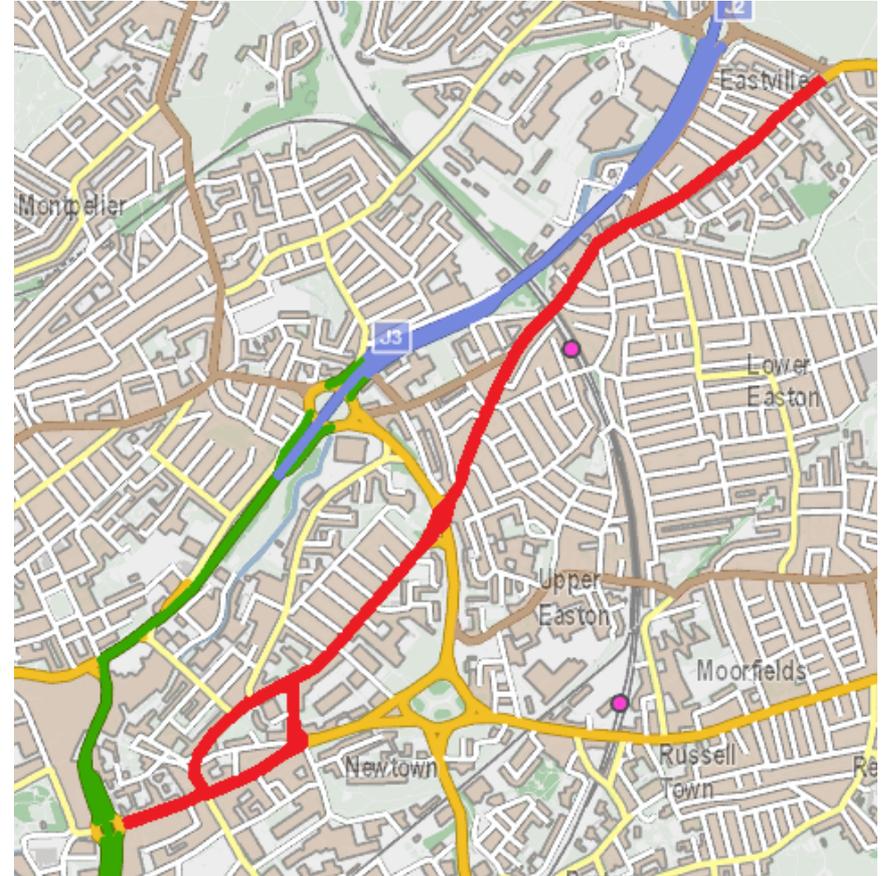
Waste Improvement Project – Phase 2



Waste Improvement Project – Phase 3

WIP Phase 3 Stapleton Road

- Project launched 13 December 2022
- Area of benefit is Old Market to Fishponds Road (Muller Rd junction)
- Audit showed 113 commercial waste bins used by 81 businesses serviced by 12 contractors
- Engagement phase started end January 2023 with Bin Go stickers put on bins starting 7 February
- Bin lift removing all remaining commercial waste bins will start 21 March 2023
- WIP 4 options include Bedminster, Stokes Croft and Church Road





Bin-go!
It's time to change the Bin-go! sign

Project Benefits and Delivery Challenges

- In Phase 1 and Phase 2, the Waste Improvement Project has seen over 450 commercial waste bins removed from the streets, making them more pleasant and inviting for residents and visitors. They are now less cluttered, easier to navigate for people with mobility issues or with pushchairs, and easier to keep clean.
 - Delivery challenges include:
 - Limited enforcement resources
 - Some waste contractors can be inflexible
 - Working with businesses can be challenging
 - Changing waste collection arrangements can be more expensive for businesses
 - There is no easy way in Bristol to impose timed waste collection windows like there is in London due to differences in legislation
 - Introducing the Waste Improvement Project to new areas is resource intensive so expanding the approach to the whole city requires a new approach
 - Removing commercial waste bins highlights other problems on the highway such as domestic waste bins that are left on the highway after collection
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Domestic Waste Presentation Issues

Presentation issues are most prevalent in:

“properties with no space for residents to store bins off the pavement/highway between collections and where there is no space for communal bins in a secure location off the pavement/highway”

There are approx. 8,000 properties across the city with these challenges. Predominately:

- Flats above shops;
- Terraces with no rear access;
- Properties built on embankments; &
- Converted period properties.

Impact

- Encourages side waste & pests
- Increases litter
- Blocks highway for people with mobility issues.



Non Standard Collections – Old City Pilot

Project Status:

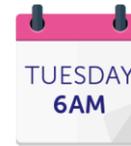
- Collections commenced 6th February 2023
- Successful transferred 180 properties over to new service
- One large block on St Nicholas street remains with wheelie bins until storage requirements are assessed

Trial Resources:

- Engagement team on the ground every day for the first three weeks
- Information leaflet to give out with sacks and bags
- Specific email and website landing page (password protected)
- Seagull sacks (refuse) and clear bags (recycling)
- Dog tag for bags for addresses



Changes to your recycling and refuse



Your waste is being collected on Tuesdays

Your **pin-up** and **keep guide** to the new waste and recycling bags.



Non Standard Collection Results so far



Initial indications:

- Reduction bins on street between collections
- Increase in recycling participation
- Less litter and side waste issues



What's next?

- Expansion in city centre
- Explore funding options for expanding citywide
- If presentation issues continue a formal notice will be issued.

Flats Recycling Project

Background

- Started April 2021
- Roll out of full suite of recycling
- To approx. 1,000 locations citywide with 31,000 properties
- Bristol Waste audited and identify most suitable solution
- Solutions are:
 - Kerbside recycling service provided
 - New recycling service provide
 - Recycling service updated
- New signage and leaflets were created to provide to support new infrastructure



Flats Recycling Project Progress

	Audited	Completed	Moved to kerbside	New recycling service(s) added*	Full MRC service now available
Number of sites	715	528	38	213	490
% of total sites	72%	53%	4%	21%	49%

- Roll out is on course to completed by end of 2023
- Working with HRA/Housing Officers on Council Estate
- Participation in recycling has increased

Challenges include

- Labour intensive
- Some sites will require civils work
- Keeping engagement up and reducing contamination



*one material or more at each site. Most common services added are card and food, includes properties moving to kerbside where original MRC was missing materials.

Feedback from Residents

“Thank you! It (updates to the bin store) was much needed!”

Resident, Fallodon Court

“I've been trying to get a food bin but got told we couldn't have one so this is great, thank you”

Resident, Bartholomews Square

Any Questions?

Presentation by:

Kurt James, Neighbourhood Enforcement and Street Scene Manager

kurt.james@bristol.gov.uk

Ken Lawson, Head of Waste, Neighbourhood Enforcement and Street Scene Services

Ken.lawson@bristol.gov.uk
